

Easterling, Deborah

229407

From: Easterling, Deborah
Sent: Wednesday, April 27, 2011 11:39 AM
To: 'Sam Pearson'
Subject: RE: Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Dear Mr. Pearson:

This is to acknowledge receipt of your email to our PSC Website Comments.

I am forwarding your email to our Clerk's Office for handling. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling

-----Original Message-----

From: Sam Pearson [<mailto:SDPEARSON@energysolutions.com>]
Sent: Wednesday, April 27, 2011 8:39 AM
To: Contact
Subject: Form Returned:
Letter_of_Protest_Form_pub_0001.pdf

Form Returned: Letter_of_Protest_Form_pub_0001.pdf

Instructions to add this form to a responses file:

1. Double-click the attachment.
2. Acrobat will prompt you to select a responses file.



* Required Fields

Date: * April 27, 2011

Letter of Protest
in Docket * 2011 - 47 - WS

Print

Email

Protestant Information:

Name * Samuel D. Pearson

Mailing Address * 508 Harbour Place Court

City, State Zip * Lexington, SC 29072 Phone * 803-319-8572

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Company claims rising costs of operation, complying with environmental standards and improving facilities are the bases for increased water and sewer service rates. I submit that inept company management is a significant contributor to their higher operating costs. I remind you that not too many months ago was unable or unwilling to provide timely monthly bills to customers. As a result many erroneous and exorbitant bills were eventually sent. A number of customers had their water service turned off allegedly for non-payment of bills when, in fact, no bills had been sent by Carolina Water. I am not aware of any action by Carolina Water to compensate these customers for the inconvenience this caused. With respect to improved facilities and increased cost of environmental compliance, what capital improvements are currently in process and what are their costs? From the customer's standpoint there is no evidence of improved service, improved water quality or more effective company management.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

Scheduled to be traveling out of country during this period.